



# INSTALLATION AND USER INSTRUCTIONS FOR THE DROP-IN COOKTOP FOR THE HOME

## MODELS RBCT304BSS and RBCT365BSS

THIS APPLIANCE WAS DESIGNED FOR EASE OF INSTALLATION AND OPERATION. HOWEVER, WE RECOMMEND THAT YOU READ ALL SECTIONS OF THIS MANUAL BEFORE YOU BEGIN INSTALLATION. INSTALLATION MUST BE PERFORMED BY AN APPROVED GAS INSTALLER OR GAS SERVICE TECHNICIAN OR THE WARRANTY IS VOID. IN THE COMMONWEALTH OF MASSACHUSETTS A LICENSED PLUMBER OR GAS FITTER CAPABLE OF REVIEWING AND PERFORMING THE MANUFACTURER'S INSTALLATION CHECKLIST SHOULD INSTALL THIS APPLIANCE. THE INSTALLATION CHECKLIST IS INCLUDED AT THE REAR OF THIS BOOKLET.

DO NOT REMOVE PERMANENTLY AFFIXED LABELS, WARNINGS OR DATA PLATES FROM YOUR APPLIANCE. THIS MAY VOID THE MANUFACTURER'S WARRANTY AND/OR HINDER EFFECTIVE SERVICING AND MAINTENANCE.

THESE INSTRUCTIONS ARE TO REMAIN WITH THE APPLIANCE AND THE CONSUMER IS TO RETAIN THEM FOR FUTURE REFERENCE.

### WARNING

If the information in this booklet is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.

### WARNING

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

### WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance
- Do not touch or activate any electrical switch
- Do not use any phone in your building
- Immediately call your gas supplier from a neighbor's house
- Follow the gas supplier's instructions
- If you cannot reach your gas supplier, call the fire department

Installation and service must be performed by a qualified installer, service agency or gas supplier.

**GAS-FIRED**





Since 1880, we have been dedicated to quality! We believe that our success can only be measured by the continuing success of our customers. We achieve customer satisfaction by ensuring that each of our employees understands, meets and exceeds customer expectations. We establish and maintain an environment that encourages all employees to pursue continuous improvement in quality and productivity.

Our quality policy is monitored by the highest levels of management.

We hope you enjoy your new appliance and we THANK YOU again for believing in our product as much as we do.

*The staff and team at Prizer!*

## WELCOME

...to the exciting world of BlueStar™ cooking! You have purchased one of the finest appliances available for home use, which shows that you take cooking seriously. As the owner of a new BlueStar appliance you can look forward to years of cooking enjoyment. You will prepare meals with the speed and accuracy of a professional chef right in your own kitchen! All equipment is designed and manufactured to the highest quality standards in the industry specifically to meet the needs of the world's most demanding chefs: you. From simmering to sautéing, baking and broiling these versatile appliances provide the flexibility you need in any cooking application. Commercial styling adds a touch of elegance to your kitchen like no other appliance can. What's more, this high quality, high-performance appliance is backed by our professional service network from coast to coast to provide you with quick, competent technical service should the need arise. Please take a few moments now to fill in the information below for your future reference. In the event you require parts or service, this information will be needed to ensure you receive the highest quality service we can provide.

DATE OF PURCHASE

DEALER'S NAME

DEALER'S ADDRESS

DATE OF INSTALLATION

INSTALLER'S NAME

INSTALLER'S ADDRESS

MODEL NUMBER

SERIAL NUMBER

NOTE: WARRANTY SERVICE MUST BE PERFORMED BY AN AUTHORIZED SERVICE AGENT. A LIST OF THESE AGENTS MAY BE PROVIDED BY YOUR DEALER. YOU MAY ALSO REQUEST WARRANTY SERVICE BY CALLING 610-376-7479.

**In the Commonwealth of Massachusetts, gas connections must be performed by a licensed plumber or licensed gas fitter.**

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## SAFETY INSTRUCTIONS

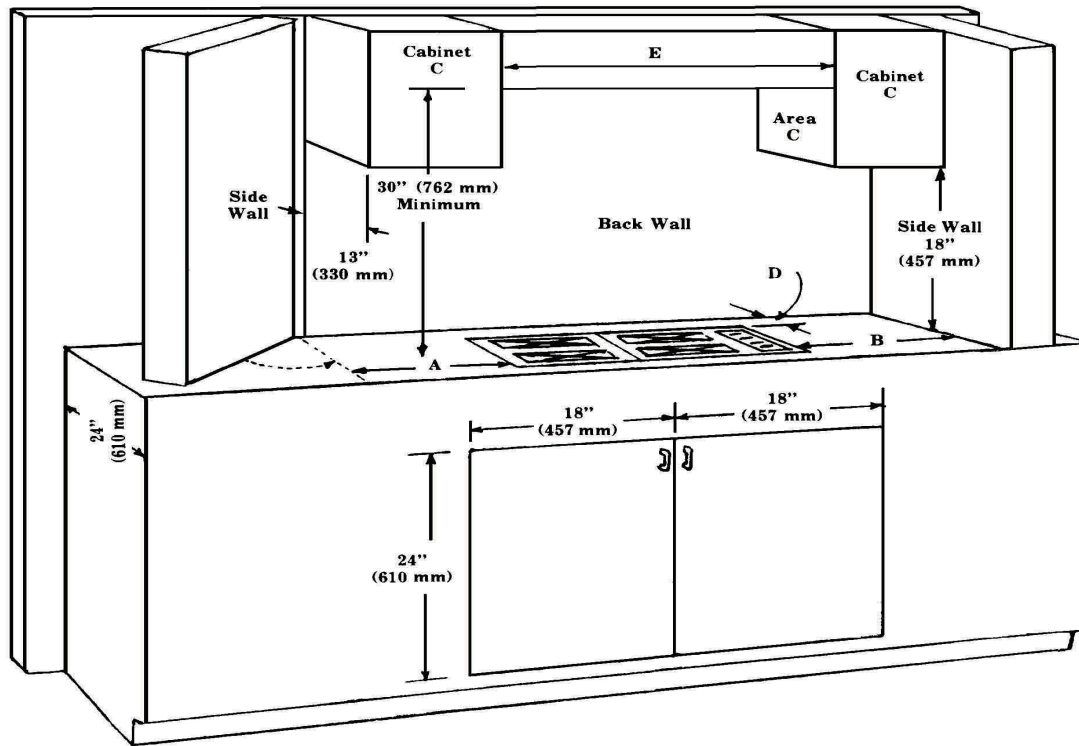
To avoid personal injury or property damage, please read and follow these important safety precautions.

1. Before any maintenance or repairs are performed, disconnect the appliance from the electric supply.
2. Your appliance should be installed by a qualified gas installation technician. Have the technician show you the exact location of the gas shutoff valve on the incoming gas line so you know how to turn off the gas if necessary.
3. In the event of a power failure, do not attempt to operate the appliance or light any of the burners. This is a gas fired appliance that employs electrical components such as the ignition and safety devices.
4. Do not attempt to repair or replace any part of this appliance unless specifically instructed to do so by this manual. In-warranty service must be performed by an authorized service agency.
5. Do not store flammable materials on or near the appliance. Keep the appliance area clean and free of combustible materials, gasoline and other flammable vapors and liquids. A check before each use to determine that no hazardous materials are in the area is recommended.
6. The push-to-turn control knobs on this appliance are designed to be child-safe, however, not a guarantee of operation. Children should not be left alone or unattended in the kitchen while the appliance is in use.
7. Additional care should be exercised if your appliance is equipped with a high-shelf. During heavy or continued use this shelf may become hot. Do not place combustible materials or plastics on this shelf.
8. Do not store items of interest to children above the appliance. Children, as well as adults, should never be allowed to sit, stand, or climb on any part of the appliance. Serious injury may occur.
9. Never leave the appliance unattended during use. Boil-overs may occur, causing spills which may ignite.
10. Do not use water on grease fires. Never pick up a flaming pan. It is recommended you purchase a multi-purpose dry chemical or foam-type fire extinguisher for your home. Store it in close proximity to your appliance.
11. If you are flaming liquor or other spirits, and your appliance is installed under a vent hood, TURN THE FAN OFF. The draft created could cause the flames to spread out of control.
12. For your safety, never use your appliance or any other cooking appliance as a space heater to warm or heat the room.
13. Use only dry potholders. Moist or damp potholders on hot surfaces may result in steam burns. Do not allow potholders to touch hot burner areas. Do not use a towel or other bulky material as a potholder.
14. To reduce the risk of burns, ignition of flammable materials, and spillage, the handle of any pot or pan should be positioned so that it does not extend over adjacent burners or the front of the appliance.

### WARNING

**Operation of this product could expose you to carbon monoxide if not adjusted properly. Inhalation of carbon monoxide is known to the state of California to cause birth defects or other reproductive harm.**

## SITE PREPARATION



Your Drop-in Cooktop may be installed into a counter top in a row of cabinets or into an island. Refer to the illustration above for key dimensions to be followed when installing your appliance.

Your cooktop has zero clearance requirements to surrounding surfaces. There are restrictions to flammable surfaces around and above your cooktop. These minimum dimensions are shown in the figure. Dimension "E" is for your ventilation hood. It may never be smaller than the width of your cooktop. It is recommended your hood be six inches [150 mm] wider than your cooktop.

Dimensions "A" and "B" must be a minimum of 6" [150mm] from side walls or cabinets. Dimension "D" must be at least 1 1/2" [38mm] from back wall to the cooktop.

If installed in a countertop along a wall at the rear the surface must be inflammable material extending at least six inches upward.

When making the cut-out be sure to follow the dimensions that match the body of your cooktop model. The cut-out required is smaller in both directions than the finished top. The depth is always 20-1/4 inches. The width is either 28-1/4 inches for a 30 in cooktop or 34-1/4 inches for a 36 in cooktop.

**THE FRONT FACE OF THE UNIT  
MUST BE 2 (TWO) INCHES FROM  
THE FRONTEGE OF THE COUN-**

# INSTALLATION

## UNPACKING

1. Check the package for damage. If any damage is visible you should mark the bill of lading you sign that there may be concealed damage.
2. Insure the container is upright. If the container is not upright major damage can occur to your appliance. If damage is discovered, do not refuse delivery. Contact the carrier and file appropriate freight claims. Do not contact the manufacturer. Your appliance was shipped from the dealer you purchased it from. Shipping damage claims are to be resolved between the customer, shipping carrier and dealer. The manufacturer may assist in resolving any such claims, but such assistance does not relieve you of your responsibility.
3. Move the container as close to its installation location as possible. This will reduce moving and handling your appliance once it is out of its shipping container.
4. Cut the straps holding the carton to the palette. Lift the box directly up and off the appliance. Do not use a hammer. Do not cut the carton with a razor, utility or box cutting knife.
5. Thoroughly inspect your appliance for damage. If damage is discovered, do not refuse delivery. Contact the carrier and file appropriate freight claims. Do not contact the manufacturer. Your appliance was shipped from the dealer you purchased it from. Shipping damage claims are to be resolved between the customer, shipping carrier and dealer. The manufacturer may assist in resolving any such claims, but such assistance does not relieve you of your responsibility.
6. Remove and unpack any accessories shipped with your appliance. Make sure no hardware or accessories are left to be disposed of unintentionally.

## POSITIONING

1. The importance of the proper installation of gas cooking equipment cannot be overstressed. Proper performance of the equipment is dependent, in great part, on the compliance of the installation with the manufacturer's specifications.
2. Each gas appliance shall be located with respect to building construction and other equipment to permit access to the appliance. Such access and clearance is necessary for cleaning and servicing.
3. Due to size and weight, a rolling lift jack, air sled or pallet jack may be required to move the appliance into position.
4. Do not push against the edges or sides of any appliance in an attempt to slide it into position. Although all metal parts are deburred during the manufacturing process, serious injury could occur if the appliance were to move suddenly while being positioned. We recommend you use gloves during the installation process.
5. As part of the installation protective plastic wrappers on stainless steel surfaces should be removed. These wrappers must be removed before operation.
6. For optimum performance the appliance should be leveled during installation. A carpenter type level should be placed on the appliance three ways: side to side, front to back, diagonally.
7. Appliances on bullet legs may be leveled by screwing the various leg assemblies in or out. If the appliance is for installation in an island or cabinet cut-out the edges should be shimmed with small metal coupons.

**The appliance must be installed by a licensed gas technician or appliance installer**

# INSTALLATION

## GAS CONNECTIONS

1. The installation of this appliance must conform with all applicable local codes. In the absence of local codes, the installation must conform to the latest level of the National Fuel Gas Code, ANSI Z223.1/NFPA 54. In Canada, the installation must be in accordance with the current CAN/CGA B149.1 and B149.2.
2. This appliance is designed to work with either natural gas or LP gas. Verify that the appliance and the incoming gas supply are compatible. Check the rating plate.
3. The gas supply line must be the same size or larger than the gas inlet of the appliance. Your appliance has either a ½" NPT or ¾" NPT gas inlet connection. We recommend the supply line be ¼" NPT larger than the gas inlet of the appliance.
4. Sealant used on pipe joints must be resistant to LP gas.
5. An installer provided manual shut-off valve must be installed in the gas supply line ahead of the appliance. This shut-off must be easily accessible in case of emergency.
6. All gas cooking equipment must have a pressure regulator on the incoming service line for safe and efficient operation. This appliance is equipped with such a gas pressure regulator. Incoming gas pressure should be checked with a manometer. The correct manifold pressure for natural gas is 5.0" wc. For LP gas the correct manifold pressure is 10" wc.
7. Incoming line pressure upstream of the appliance should be 1.0" wc greater than the operating manifold pressure. Service pressure may fluctuate for a variety of reasons. Under no circumstances should the factory installed regulator be removed or by-passed.
8. The factory installed pressure regulator will withstand an input pressure of ½ PSI (12" wc). If the incoming pressure exceeds the maximum rating a step-down regulator is required.
9. The appliance and its individual shut-off valve must be disconnected from the gas supply line during any pressure testing in excess of ½ PSI [3.5 kPa].
10. The appliance must be disconnected from the gas supply by closing its individual shut-off during any pressure testing less than ½ PSI [3.5 kPa].
11. Check to see that all installer-supplied pipes and fittings are clear of dirt, threading chips or other foreign particles before connecting the appliance to the supply line. Such particles will clog orifices and/or valves when pressure is applied. **Service to clean such clogs is not covered by your warranty.**
12. The incoming gas supply is brought from the inlet pipe. This is the only connection required via the installer-supplied shut-off valve.
13. If the appliance is to be installed with flexible couplings and/or a "quick disconnect" the installer must use a commercially approved AGA Design certified flexible connector at least ½" NPT that complies with ANSI Z21.41. In Canada the connector must comply with CAN 16.10-88 and the "quick disconnect" device must comply with CAN 16.19M-79 and installed with a strain relief device.
14. Before putting the appliance into service test all gas connections for leaks. Use a soapy solution. **DO NOT USE AN OPEN FLAME TO CHECK FOR LEAKS.** Such a procedure is dangerous and it may not detect all the small leaks that a soapy solution will.
15. Air shutter adjustments are preset at the factory. These adjustments may need to



## INSTALLATION

be redone and/or fine tuned by the installer. These adjustments are the responsibility of the installer and are not covered by your warranty.

16. A gas conversion performed in the field may void your warranty. Contact your dealer for information regarding the conversion from one type of gas supply to another.

### ELECTRICAL CONNECTIONS

1. The installation of this appliance must conform with all applicable local codes. In the absence of local codes, the installation must conform to the latest level of the National Electric Code, ANSI/NFPA 70.
2. This appliance is equipped with a standard three prong polarized, NEMA 5-15P line cord to be plugged into a 120Volt 15 Amp outlet.
3. Removing the grounding prong from the plug will void the manufacturer's warranty.
4. The cord exits the appliance
5. If the electrical supply is not turned on or is interrupted the appliance will not operate.
6. The applicable wiring diagram for this appliance is affixed to the appliance.
7. The circuit where you plug your appliance must be grounded and polarized.
8. We recommend the circuit for your appliance be a dedicated line.
9. It is recommended that your circuit never include a microwave oven.
10. If present, an optional rotisserie motor is also equipped with the same grounded plug.

### WARNING

**This appliance is equipped with a three-pronged grounding plug for your protection against shock hazard and should be plugged directly into a properly grounded receptacle. Do NOT cut or remove the grounding prong from this plug.**

**If the appliance is not grounded or its polarity is reversed severe shock hazards can exist.**

**If present, the optional rotisserie motor must be also be grounded in accordance with local codes or in the absence of local codes with the National Electric Code ANSI/NFPA 70.**

### VENTILLATION

Proper ventilation is highly important for good operation. This appliance must be installed under a properly designed canopy hood. The hood must be six inches [150 mm] wider than the appliance.

A strong exhaust fan can create a vacuum in the room. For proper air balance work with your dealer and/or contactor to properly size your hood and its exhaust fan. A minimum of 600 cfm's is required for both the 30" and 36" models.

All gas burners need sufficient air to operate and large objects should not be placed in front of this appliance or obstruct the airflow through the front covers. Do not place objects over the rear vent exit.

### IMPORTANT

**ALL GAS BURNERS NEED SUFFICIENT AIR TO OPERATE AND LARGE OBJECTS SHOULD NOT BE PLACED IN FRONT OF THIS APPLIANCE WHICH WOULD OBSTRUCT THE AIR FLOW THROUGH THE FRONT. OBJECTS SHOULD NOT BE PLACED ON THE REAR BACKGUARD WHILE IN USE. THIS COULD OBSTRUCT THE VENTING SYSTEM OF THE OVEN'S FLUE PRODUCTS.**

## OPERATION

### • GENERAL

- As part of the installation protective plastic wrappers on stainless steel surfaces should be removed. These wrappers must be removed before operation.
- New appliances are wiped clean with various cleaners and solvents to remove visible signs of dirt, oil and grease before leaving the factory. During the initial start-up, after performance checks and adjustments, the appliance should be allowed to heat for about 30 minutes to burn off any such oils from internal parts. The presence of such coatings is normal as part of the manufacturing process. The ventilation hood should be turned on and the area well ventilated to allow fumes to escape safely.
- Removable parts should be washed with hot soapy water, well rinsed and wiped dry.

### BURNERS

- Remove the ring grates and top grates and thoroughly wash them with hot soapy water, rinse and wipe dry. Extended exposure to moisture may cause these cast parts to rust.
- To light a burner turn the corresponding control knob to HIGH.
- This knob is a gas control valve and an electric switch. Turning to the High position begins the ignition sequence.
- The igniters begin to “click”. As gas flows through the piping to the burner the sparking ignites it. After the flame lights the igniter senses its heat and the “clicking” automatically stops.
- ALL burners light at the HIGH setting.
- Burners are equipped with a re-ignite feature in case the flame is extinguished for any reason.
- At the High setting, flames should be approximately ½ inch high, with a sharp blue tip. Some yellow may appear depending on the type of gas being burned.
- Adjust the flame so it does not wrap around the bottom edge of the pan.
- Burners may be operated at any knob position between LOW and HIGH.
- Never operate the burner with the knob between the HIGH and OFF position. If the flame goes out it will not re-ignite and gas leaks could occur.
- NEVER use this appliance as a space heater to heat or warm the room. Doing so may result in carbon monoxide poisoning and over-heating of the oven.

## CLEANING

### BODY

- All stainless steel and painted parts should be cleaned regularly with hot soapy water.
- Commercially available stainless steel cleaners may be used on stainless steel. Be sure to follow manufacturer's instructions for use.
- Do NOT use steel wool or metal pads or other abrasive cleaners. These surfaces are painted or polished and using these products will scratch and damage your finish.
- In extreme conditions use a cloth soaked in hot water to sit on the soiled area to soften the residue and allow it to be safely cleaned off. LIGHT scraping with a rubber or nylon spatula may be used to finish lifting residue off.
- Do NOT use a metal knife, spatula or similar or any metal tool to scrape these surfaces.
- Do NOT permit citrus or tomato juices to sit and dry on these surfaces. Wipe such spills immediately. Citric acid will discolor stainless steel.

### BURNERS

- The ring grates and top grates of your appliance may be effectively cleaned with hot soapy water.
- In the event of heavy soiling, a commercially available oven cleaner may be safely used on these parts. Be sure to follow the manufacturer's instructions for use. Insure the cleaning chemical does not contact any painted surfaces on your appliance.
- To insure proper fit and safe use replace the top grates and ring grates in their proper position. Ridges and ledges allow the parts to fit together aligned properly.
- The grease drip pan may be pulled out for cleaning. Removing the pan from the appliance is possible but usually not necessary.




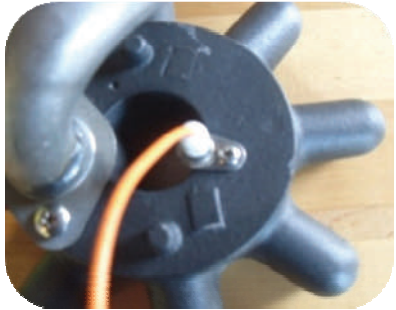
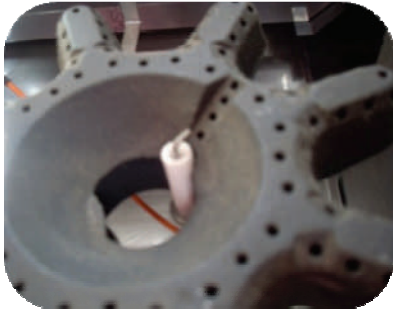
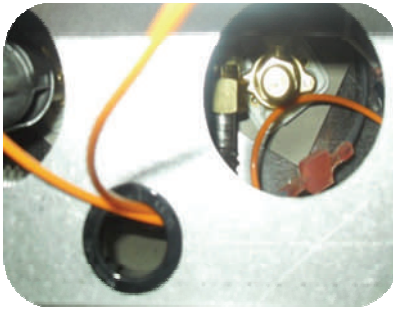
## TROUBLESHOOTING

|   |   |
|---|---|
| Burner won't light—no "clicking" from igniter   | Insure appliance is plugged in<br>Insure circuit is not tripped or fuse blown   |
| Burner won't light—"clicking", no flame   | Insure gas is turned on<br>Insure burner ports are clean<br>Try a second burner for same or different result<br>Insure electrode is plugged in<br>Insure electrode is properly lined up<br>Insure electrode is not cracked—spark not in correct place |
| Burner lights, "clicking" won't stop  | Insure electrode wires are properly connected after cleaning<br>Call for service  |
| LAZEY flame—floating, larger in size than normal  | Air shutter adjustment  |
| LIFTING flame—well defined with visible inner core, noisy, gap between burner and flame | Air shutter adjustment  |
| Pungent odor when burners on  | Insure burner is properly seated after cleaning<br>Check for lazy flame   |

# Igniter / Electrode replacement

The following procedure is required to replace any top burner igniter. A Phillips head screwdriver is required.

1. Shut off the gas & power to the product.
2. Remove the ring grate & the square bowl grate associated with the igniter in question of replacing. For rear burner igniter replacement, also remove the grates on the front burner.
3. Disconnect the orange lead wires (picture 2)
4. Remove the burner assembly (burner head & connected venturi tube, picture 3) by pulling upward then back to free the assembly from its position.
5. Remove the igniter by removing the screw that holds the igniter to the burner head with a Phillips head screwdriver (picture 4).
6. Install the new igniter securely to the burner head in proper alignment (picture 5).
7. Reinstall the burner assembly.
  - a. Lean over and look inside to locate the round brass orifice, which is where the gas enters.
  - b. Be sure when reinstalling venturi (burner tube connected to burner head) that the end fits over the brass orifice. (picture 6)
  - c. Make sure burner head sits level with the two prongs on the bottom of the burner head through the holes on the burner support.
8. Connect the lead wires. Wires should be under the burner supports, not pinched between burner head and the support. Make sure the wires are not resting on drip pan.
9. Test the unit for proper operation.

|   |  |  |
|---|--|--|
| <p><u>Igniter – Part # 741801</u></p>  <p><b>Picture 1</b></p> | <p><u>Lead Wires Connection</u></p>  <p><b>Picture 2</b></p> | <p><u>Burner Assembly</u></p>  <p><b>Picture 3</b></p>  |
| <p><u>Igniter Screw Location</u></p>  <p><b>Picture 4</b></p>  | <p><u>Igniter Alignment</u></p>  <p><b>Picture 5</b></p>     | <p><u>Orifice Location</u></p>  <p><b>Picture 6</b></p> |

# WARRANTY

## **WHAT IS COVERED?**

Prizer-Painter provides the following limited warranties to the original retail purchasers of Products sold and installed in the continental United States and Canada on or after February 22, 2002. The appliance must be installed by a certified gas technician or license plumber for any warranty authorizations. Self installations will void any/all warranty.

**Initial Seven (7) Day Limited Warranty.** Prizer-Painter warrants that all cosmetic components of its Products will, under normal use and service, be free from defects in materials and workmanship for a period of seven (7) calendar days from the date of delivery (the "Warranty Period") to the original retail purchaser. For purposes of this Limited Warranty, cosmetic components include top grates, ring grates, plate rail, kick panel, body sides, glass, control panel, door panel, back guards, oven seals, light bulbs, and enameled parts. All warranty claims for cosmetic items must be reported immediately within seven calendar days of delivery or such claims will not be honored. Please refer to your installation checklist to activate your limited warranty.

**One (1) Year Limited Warranty.** Prizer-Painter warrants that all functional components (except cast iron burner tops) of its Products will, under normal use and service, be free from defects in materials and workmanship for a period of one (1) year from the date of delivery (the "Warranty Period") to the original retail purchaser. For purposes of this Limited Warranty, functional components include all components of the Product other than the cosmetic components covered by the initial seven day limited warranty and the cast iron burner tops covered by the 10 year limited warranty. Floor models are not covered under the One(1) Year Limited Warranty but are covered by a Ninety (90) Day Labor and a one (1) Year Limited Parts Warranty with proof of date of install and a completed Installation Checklist. Demonstration units are not covered under the one (1) Year Limited Warranty. Please refer to your installation checklist to activate your limited warranty. **Failure to send a complete and accurate copy of the installation checklist within 15 days of installation will invalidate your limited warranty.**

**Ten (10) Year Limited Warranty.** Prizer-Painter warrants that all functional components of its cast iron burner tops will, under normal use and service, be free from defects in materials and workmanship for a period of ten (10) years from the date of delivery (the "Warranty Period") to the original retail purchaser. Please refer to your installation checklist to activate your limited warranty. **Failure to send a complete and accurate copy of the installation checklist within 15 days of installation will invalidate your limited warranty.**

If any Product fails to comply with the foregoing Limited Warranties during the applicable Warranty Period, Prizer-Painter will, at its option, either (i) pay the reasonable labor and material costs to have the Product repaired by a factory authorized service agent; (ii) replace the Product or defective component of the Product; or (iii) if in Prizer-Painter's sole judgment circumstances are such as to preclude the remedying of any breach of warranty by repair or replacement, then Prizer-Painter will refund the purchase price paid by the original purchaser. All repairs or replacement service must be performed by a factory authorized service agent. Additionally, all Products must be accessible for service in the home and must be accessible via public highways within 100 miles roundtrip of a factory authorized service agent. The purchaser will be responsible for the cost of additional mileage, non-standard service and special equipment to remove the Product for service so that there is accessibility on all sides of the Product.

The repair or replacement of the Product or the return of the purchase price will be the purchaser's sole and exclusive remedy for any breach of this Limited Warranty or any other claim with respect to the Product, including those claims based on contract, warranty, or tort. In no event will Prizer-Painter's liability for any defective Product exceed the purchase price thereof. This exclusive remedy will not be deemed to have failed of its essential purpose so long as Prizer-Painter is willing and able to repair and/or replace defective Products in the manner prescribed herein or to provide a refund if, in Prizer-Painter's sole judgment, repair or replacement is not feasible or appropriate under the circumstances.

## WARRANTY

### **WHAT IS NOT COVERED?**

This Limited Warranty is the sole and exclusive warranty provided for the Product and extends only to original retail purchasers in the continental United States and Canada. This Limited Warranty is not transferable to any subsequent purchasers or users. If any implied warranties arise under any applicable law (including, but not limited to, implied warranties of merchantability and fitness for particular purpose), then the duration of those implied warranties will last only as long as the express warranties stated above. **Prizer-Painter will not under any circumstances be liable for any special, indirect, incidental or consequential damages of any kind, including but not limited to loss of business or profits, loss of use, or installation or removal costs.** Nor will Prizer-Painter be responsible for any shipping costs related to the repair or replacement of any Product under this Limited Warranty. Some States do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long implied warranties last, so the above limitations may not apply to you.

This Limited Warranty does not apply to commercial usage or to any Products installed in any non-residential settings such as day cares, bed and breakfasts, hotels, nursing homes, churches, etc. This Limited Warranty also does not cover, and specifically excludes, chipping porcelain, porcelain igniters, calibrations and normal adjustments after installation and setup, burner adjustments, normal care and maintenance, cleaning of parts, shipping damage, discoloration of the griddle, rust, gasket materials, ceramic materials, and fuses. Additionally, there is no warranty coverage for any Products that fail or have been damaged due to alterations or modifications; abuse; misuse; neglect; improper installation, instruction, handling, operation, maintenance or storage; accidental or intentional damage; normal wear and tear; unauthorized service or repairs, including unauthorized adjustments or calibrations performed on the Product; damage from natural disasters, fires, floods, earthquakes or other acts of God; loss of electrical power to the Product for any reason; alteration for outdoor use; damage due to the use of harsh chemicals (e.g., cleaning products improperly applied); or any other circumstances beyond Prizer-Painter's control. This Limited Warranty is also invalid if the original factory installed serial number has been altered or removed from the Product.

The Purchaser is responsible for proper installation and normal care and maintenance of the Product. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

### **OBTAINING WARRANTY SERVICE**

All warranty claims must be reported to Prizer-Painter Stove Works, Inc., 600 Arlington St., Reading, Pennsylvania 19611 prior to the expiration of the applicable Warranty Period. If a warranty claim relates to cosmetic parts, any such claim must be reported to Prizer-Painter within seven (7) calendar days after the Product has been delivered. The purchaser must call the factory at the toll free 1-800-449-8691 to report a warranty claim or to obtain information about warranty service. If any warranty claim is not submitted as required by this Limited Warranty, any such claim will be invalid and will not be honored. At the time the warranty claim is made, the purchaser must provide the model number of the Product, the serial number of the Product, proof of delivery, signed installation receipt, a description of the claimed defect, and proof of purchase of the Product, including the original retail receipt or invoice to establish the Warranty Period. Prizer-Painter must also be given an opportunity to inspect any defective Product.

All warranty repairs must be performed by a factory authorized service agent. Service will be provided during normal business hours. The purchaser will be responsible for any labor performed at overtime or premium rates. The purchaser is also responsible for making the Product accessible for service.

# PERFORMANCE CHECKLIST

This checklist has been developed to assure proper installation of your appliance  
To validate your warranty you must mail or fax this form and a copy of your receipt to:  
Warranty Department, Prizer-Painter, 600 Arlington Street, Reading, PA 19611, Fax (610) 376-2596

## Customer Information (Please Print)

## Product Information (Please Print)

Name: \_\_\_\_\_ Model No: \_\_\_\_\_  
Address: \_\_\_\_\_ Serial No: \_\_\_\_\_  
City: \_\_\_\_\_ Purchase Date: \_\_\_\_\_  
State, Zip Code: \_\_\_\_\_ Installation Date: \_\_\_\_\_  
e-mail: \_\_\_\_\_ Installer's Name: \_\_\_\_\_  
Telephone: \_\_\_\_\_ Company: \_\_\_\_\_  
Dealer: \_\_\_\_\_ Telephone: \_\_\_\_\_

### CHECK ALL THAT APPLY

#### Appearance and Aesthetics

- ☐ Exterior
- ☐ Top section
- ☐ Oven interior
- ☐ Broiler pan set

#### Installation

- ☐ Proximity to cabinets
- ☐ Level
- ☐ Backguard in place
- ☐ Ventilation system
- ☐ Read User Manual
- ☐ Review safety instructions

#### Ignition

- ☐ Top Burners
- ☐ Griddle
- ☐ Char Broiler
- ☐ Oven Burner
- ☐ Infrared Broiler

#### Flame Adjustment

- ☐ Top Burners
- ☐ Griddle
- ☐ Char Broiler
- ☐ Oven Burner
- ☐ Infrared Broiler

#### Controls

- ☐ Burner knobs
- ☐ Thermostats
- ☐ Convection oven fan & switch
- ☐ Oven light switch

#### Electrical Connection

- ☐ Correct voltage
- ☐ Grounded outlet
- ☐ Polarized outlet
- ☐ No GFCI

#### Gas Connection

- ☐ Verify fuel—\_\_\_\_ Nat \_\_\_\_ LP
- ☐ Gas shut-off present and accessible
- ☐ Supply line properly sized
- ☐ Supply pressure checked
- ☐ Operating pressure checked
- ☐ All connections checked for leaks

#### Air/Gas Mixture

- ☐ Top Burners
- ☐ Griddle
- ☐ Char Broiler
- ☐ Oven Burner
- ☐ Infrared Broiler

#### Valve Operation

- ☐ Top Burners
- ☐ Griddle
- ☐ Char Broiler
- ☐ Oven Burner
- ☐ Infrared Broiler

#### Oven Door

- ☐ Alignment
- ☐ Door seal
- ☐ Hinges





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***Prizer-Painter Stove Works, Inc.  
600 Arlington Street  
Reading, PA 19611***

***\*\*Performance Checklist Enclosed\*\****

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# PERFORMANCE CHECKLIST

This checklist has been developed to assure proper installation of your appliance  
To validate your warranty you must mail or fax this form and a copy of your receipt to:  
Warranty Department, Prizer-Painter, 600 Arlington Street, Reading, PA 19611, Fax (610) 376-2596

## Customer Information (Please Print)

## Product Information (Please Print)

Name: \_\_\_\_\_ Model No: \_\_\_\_\_  
Address: \_\_\_\_\_ Serial No: \_\_\_\_\_  
City: \_\_\_\_\_ Purchase Date: \_\_\_\_\_  
State, Zip Code: \_\_\_\_\_ Installation Date: \_\_\_\_\_  
e-mail: \_\_\_\_\_ Installer's Name: \_\_\_\_\_  
Telephone: \_\_\_\_\_ Company: \_\_\_\_\_  
Dealer: \_\_\_\_\_ Telephone: \_\_\_\_\_

## CHECK ALL THAT APPLY

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