

# Installation Manual



**Salamander Broiler**

# Installation and Operation Instructions for BlueStar® Infrared Salamander Broiler

THIS PRODUCT WAS DESIGNED FOR EASE OF INSTALLATION AND OPERATION. HOWEVER, WE RECOMMEND THAT YOU READ ALL SECTIONS OF THIS MANUAL BEFORE BEGINNING INSTALLATION AND THAT YOUR BROILER IS INSTALLED BY AN APPROVED GAS INSTALLATION TECHNICIAN IN ACCORDANCE WITH THE LOCAL CODES, OR IN THE COMMONWEALTH OF MASSACHUSETTS A LICENSED PLUMBER OR LICENSED GAS FITTER, CAPABLE OF REVIEWING AND PERFORMING THE MANUFACTURER'S INSTALLATION CHECKLIST INCLUDED IN YOUR INFORMATION PACKET.

PLEASE DO NOT REMOVE PERMANENTLY AFFIXED LABELS, WARNINGS OR DATAPLATES FROM THE UNIT, AS THIS MAY VOID THE MANUFACTURER'S WARRANTY AND/OR HINDER EFFECTIVE SERVICING AND MAINTENANCE.

**WARNING: IF THE INFORMATION IN THIS MANUAL IS NOT FOLLOWED EXACTLY, A FIRE OR EXPLOSION MAY RESULT CAUSING PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.**

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

## **WHAT TO DO IF YOU SMELL GAS:**

- Do not try to light any appliance
  - Do not touch any electrical switch
  - Do not use any phone in your building
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions
  - If you cannot reach your gas supplier, call the fire department.
- A qualified installer, service agency or the gas supplier must perform installation and service.



All specifications are subject to change without prior notification

# **Installation and Operation Instructions for BlueStar® Infrared Salamander Broiler**

**THIS APPLIANCE MUST BE MOUNTED UNDER AN APPROVED VENTILATION HOOD. CONTACT A LICENSED GAS CONTRACTOR IN ACCORDANCE WITH THE LOCAL CODES (OR IN THE ABSENCE OF LOCAL CODES, WITH THE NATIONAL FUEL GAS CODE, ANSI Z223.1/NFPA 54) FOR INSTALLATION.**

**This appliance is not intended to be installed underneath a cabinet.**

**This appliance must be electrically grounded in accordance with the local codes or, in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70.**

**The appliance and its individual shutoff valve must be disconnected from the gas supply piping system during any pressure testing of that system at test pressures in excess of ½ psi (3.5 kPa).**

**The appliance must be isolated from the gas supply piping system by closing its individual manual shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or less than ½ psi (3.5 kPa).**

**The appliance must not be used for space heating purposes.**

**The cooking area or the exterior top areas are not for storage purposes.**

**The appliance must be disconnected from the electrical supply before servicing.**

**The appliance comes set for the type of gas as specified on the rating plate and tag on the unit. If a different gas type of gas is required, please contact your local authorized gas technician.**

**Leak testing of the appliance shall be conducted according to the manufacturer's instructions.**

## **WARNING: ELECTRICAL GROUNDING INSTRUCTIONS**

**This appliance is equipped with a three-prong grounding plug for your protection against shock hazard and should be plugged directly into a properly grounded receptacle. Do not cut or remove the grounding prong from this plug.**

**All specifications are subject to change without prior notification**

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# General Information

The BlueStar® Infrared Salamander Broiler is designed to be a high speed cooking appliance. It is ideal for preparing a variety of meats, fish, melted cheese dishes, casseroles, au gratin dishes, souffle's, French onion soup and other ethnic foods.

## Infrared Broiler Performance and Construction

Two hi/low gas valves provide individual control of the (2) atmospheric-type 10,500 BTU gas infrared burners for the salamander. The "LO" position is adjustable for most field gas pressure situations. The high-efficiency, infrared burners provide fast pre-heat and uniform production. Unique atmospheric burner design eliminates the need for fans or filters to assist in the operation of the appliance. Heat is directed downward to the large heavy duty broiling rack. The rack is easily removed from the spring balanced lower rack assembly. The inner rack assembly rolls out for ease of loading and unloading. Rack assembly raises and lowers with positive locking in four positions. A full-width grease deflector attached to the underside of the rack assembly channels hot drippings to a large capacity drain pan even when the rack assembly is rolled out (**Drain pan must always be attached during use**). The rack assembly and drain pan are easily removed for cleaning. When mounted the infrared broiler is supported by heavy-formed stainless steel brackets. The broiler construction consists of an all stainless steel interior and exterior, which provides unmatched quality and durability for many, many years.

## Salamander Specifications:

Width: 25"  
Depth: 19 ½"  
Height: 16 ½"

### Gas Specifications:

All Models (2) Burners at 10,500 BTU/HR each. Total 21,000 BTU/HR

Natural Gas: @ 5" Water Column Orifice Size: 54

Propane Gas: @ 10" Water Column Orifice Size: 64

Minimum Clearances for PRZSAL24:	Sides	Rear	Top
Combustible construction	6"	6"	N/A
Non-combustible construction	0"	0"	N/A

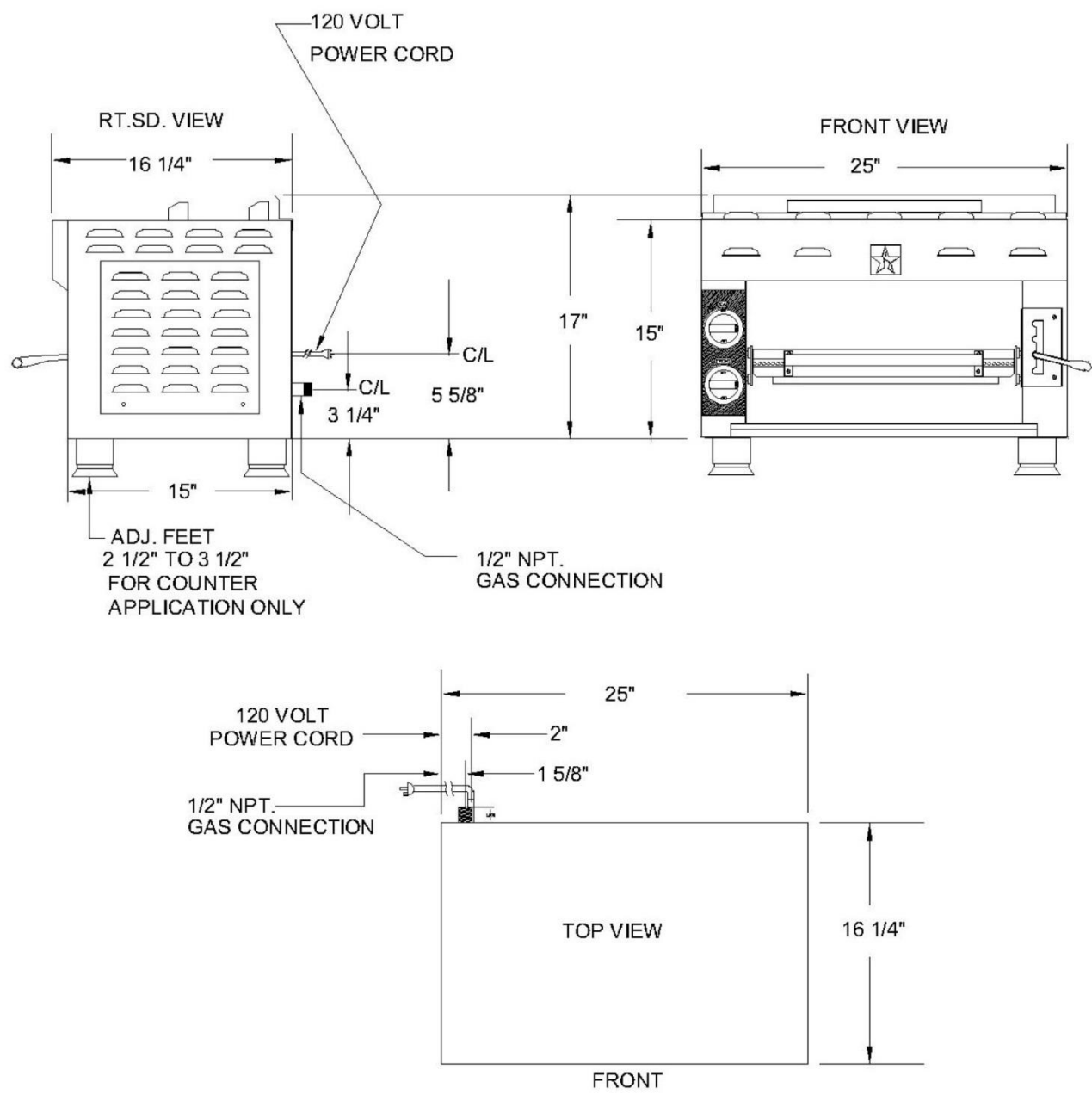
All other models do not require any clearances for combustible or non-combustible construction.

The Top Clearance is noted as N/A as all models are intended for installation underneath a suitable ventilation hood only.

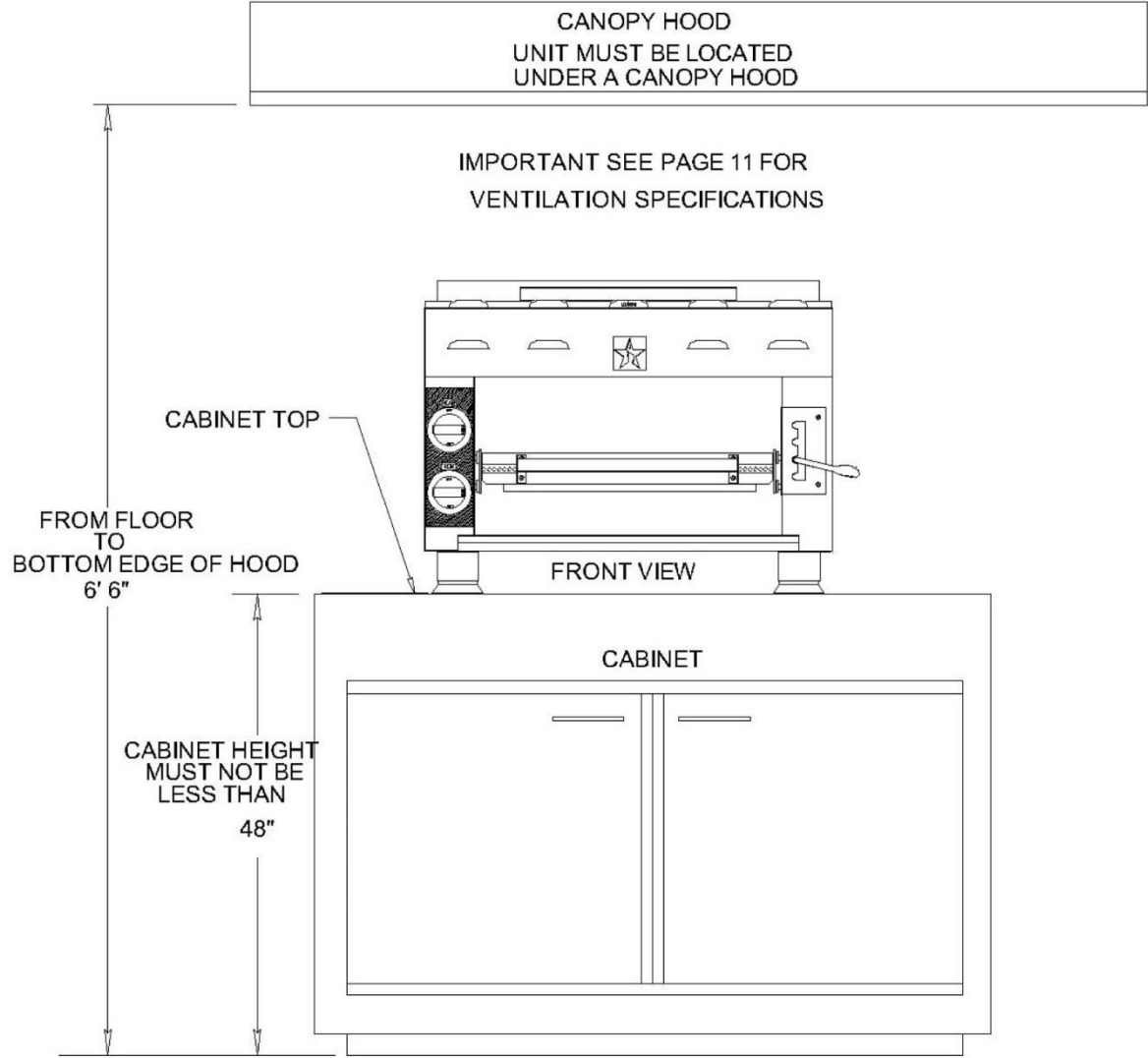
### Model Number and Description:

PRZ24SAL	24" Counter top Salamander with legs
PRZSAL24WM	Salamander with 24" wall mount system
PRZSAL36WM	Salamander with 36" wall mount system
PRZSAL48WM	Salamander with 48" wall mount system
PRZSAL60WM	Salamander with 60" wall mount system
BG3617	Salamander 36" wide by 17" integrated backguard
BG4817	Salamander 48" wide by 17" integrated backguard
BG6017	Salamander 60" wide by 17" integrated backguard

# Counter Mount Installation



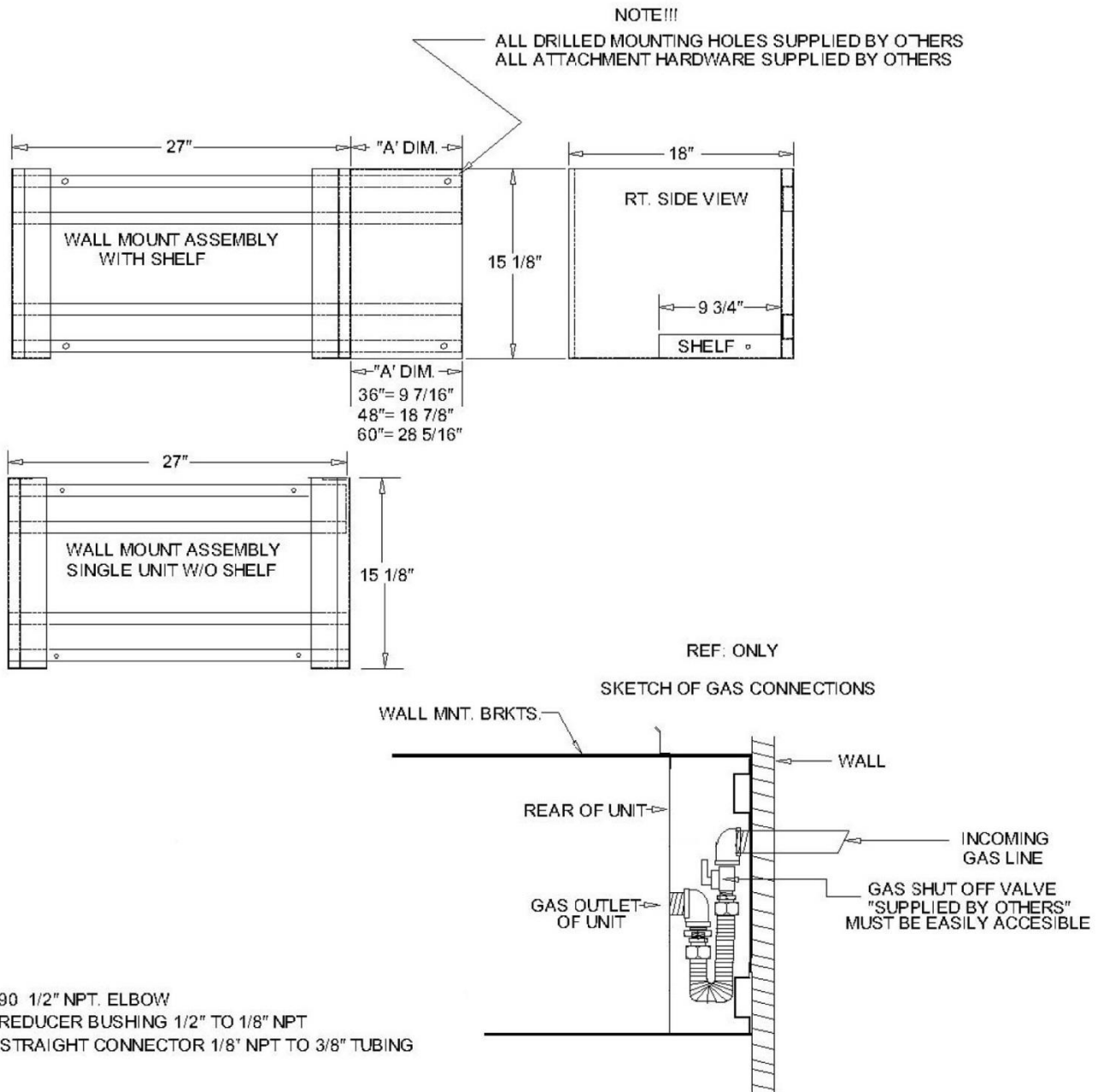
# Counter Mount Installation



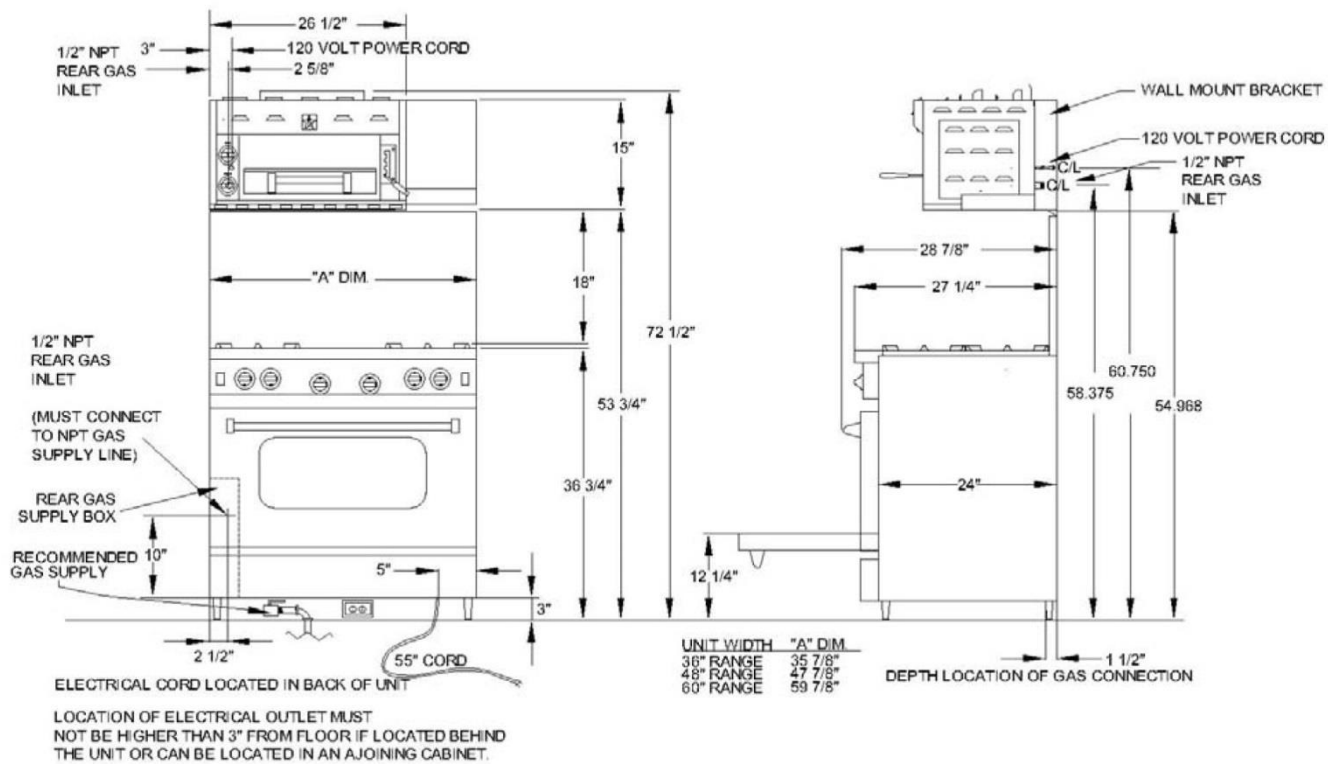
NOTE!!!  
FOR SALAMANDER DIMENSIONS  
REVIEW PAGES 4 & 5



# Wall Mount Installation



# Wall Mount Installation



# Installation

The importance of the proper installation of the Gas Cooking Equipment cannot be over stressed. Proper performance of the equipment is dependent, in great part, on the compliance of the installation with the manufacturer's specifications. Installation must conform to local codes or, in the absence of local codes, with the National Fuel Code. ANSI Z223.1 National Gas Installation Code, CAN/CGA-B149.1, or the Propane Installation Code, CAN/CGA-B149.2, as applicable

Before assembly and connection, check gas supply.

- A. The type of gas for which the unit is equipped is stamped on the data plate located behind the right access panel of the unit. Connect a unit stamped "NAT" only to natural gas supply: connect those stamped "LP" only to the propane gas supply.
- B. If it is a new installation, have gas authorities check meter size and piping to assure that the unit is supplied with sufficient amount of gas pressure required to operate the unit.
- C. If it is additional equipment or replacement have a qualified gas technician check the gas pressure to make certain that existing gas facilities (meter, piping, etc) will deliver the BTU's of gas required at the unit with no more than ½" water column pressure drop. When checking pressure be certain that other equipment on the same gas line is on and at full rate. A pressure regulator is supplied with the unit pre-set at the factory for the type of gas that was specified. The pressure regulator is located behind the left access panel of the unit.
- D. The appliance and its individual shut off valve (supplied by others) must be disconnected from the gas supply piping system during any pressure testing of the system at pressures in excess of ½" psi (3.45 kPa).
- E. Gas supply connection is made in back lower left hand corner of the unit. A readily accessible approved type gas hand valve (supplied by others) should be installed on each supply line. **TEST FOR LEAKS – DO NOT USE AN OPEN FLAME.**

**NOTE: THE PRESSURE REGULATOR IS LOCATED INSIDE THE UNIT. TO GAIN ACCESS TO IT, REMOVE THE LEFT SIDE ACCESS PANEL OF THE UNIT.**

Make certain that the new piping, joints and connections have been made in a clean manner and have been purged, so that the piping chips, compound, etc. will not clog the valves and/or controls. Use pipe joint sealant that is resistant to liquefied petroleum gas.

**WARNING: CHECK GAS CONNECTIONS FOR LEAKS. USE A SOAP SOLUTION OR SIMILAR MEANS. DO NOT USE AN OPEN FLAME.**

# Installation: Wall Mounted Salamander and Shelf Assembly for 36", 48" and 60" Wide Units

1. Each gas appliance shall be located with respect to building construction and other equipment so as to permit access to the appliance. Such access and clearance is necessary for service and cleaning.
2. A weld wall mount Salamander and shelf assembly, which includes two (2) hi-hat supports, one (1) lower support angle, one (1) upper support angle, one (1) rear shelf panel, one (1) shelf and one (1) Salamander bottom panel. Also hardware required for attachment of components.
3. Review pages 4 & 5 as a reference for mounting the wall mount kit. Drilled holes are required in both the upper and lower left to right supports. (Added by others), before any mounting can take place.

**NOTE: Installer is responsible for mounting hardware as well as insuring that the wall mount assembly once positioned in place can support a minimum of 200lbs.**

4. After the wall mount unit has been installed, remove the second screw back from the front top piece (1) from the left side (1) from the right side. Slide the Salamander in between the flanges of the wall mount assembly. By keeping the front flush with the wall mount brackets, the bottom mounting holes should line up. With the (4) 1/3 – 20 x 1" bolts supplied from the factory, secure the Salamander to the bottom flanges of the wall mount assembly.
5. Attach the upper shelf angle to the top rear support with (2) sheet metal screws provided. Attach the lower shelf angle to the bottom rear support with (2) sheet metal screws .
6. Next position and attach the shelf back panel to the (2) angles added in step 6.
7. Attach the shelf with (3) 10-24 machine screws provided. Make adjustments as necessary.
8. Attach the bottom panel and use the (4) plug buttons to seal the 1/2" holes.
9. Replace the screws removed in step 5. Assembly is complete.

## Installation: Salamander Mount without Shelf

1. Each gas appliance shall be located with respect to building construction and other equipment so as to permit access to the appliance. Such access and clearance is necessary for service and cleaning.
2. A weld wall mount Salamander and shelf assembly, which includes two (2) hi-hat supports and a left and right wall mount bracket.
3. One bottom panel, (4) sheet metal screws and (4) plug buttons.
4. Holes required for mounting and hardware for mounting not provided and required by others.
5. Once the wall mount bracket assembly is in place it is required to support a minimum of 200 lbs.
6. Before sliding the Salamander in place remove the second screw back from the front top piece from both the left and right side of the Salamander. Connect the gas supply and check for gas leaks. **DO NOT USE AN OPEN FLAME.**
7. Plug in electrical cord.
8. Slide Salamander to the rear of the assembly until the front of the unit is flush with the wall mount brackets. Re-install the (2) screws removed from step 7.
9. With the (4) ¼ - 20 bolts provided, secure the Salamander to the bottom flanges of the left and right wall mount brackets.
10. Secure the bottom panel with (4) sheet metal screws provided and plug the ½ diameter holes with the (4) plug buttons. Assembly is complete.



**WARNING: NEVER USE THIS APPLIANCE AS A SPACE HEATER TO HEAT OR WARM THE ROOM. DOING SO MAY RESULT IN CARBON MONOXIDE POISONING AND OVERHEATING OF THE OVEN.**

# Ventilation and Air Supply

- **ALL VENTILATION HOODS MUST COMPLY WITH THE U.L. STANDARD – U.L. 507 HOOD SPECIFICATIONS**

**NOTE: ALL SALAMANDER BROILERS MUST BE MOUNTED UNDER AN APPROVED VENTILATION HOOD**

Adequate ventilation is very important for proper operation. The ideal method of ventilation for a Salamander Broiler is the use of a properly designed canopy hood which should extend three inches (3”) beyond all sides of the appliance and six feet (6’) six inches (6”) from the floor. All gas burners need sufficient air to operate and large objects should not be placed in front of or on top of the broiler, which would obstruct the airflow through the front of the broiler.



**FOR YOUR SAFETY NEVER PLACE ANY TYPE OF OBJECT ON TOP OF THE SALAMANDER BROILER AS THE TOP OF THE BROILER CAN CAUSE SEVERE BURNS OR FIRE AND OBSTRUCT VENTILATION.**

# Operation

## Main Burner Operation:

1. Push and turn the lower valve dial to the left so that the HIGH position on the dial is at 12 o'clock.  
Immediately you will hear the spark igniter snapping and the top front burner will ignite.

NOTE: Until the burner has adequate amount of gas it will not igniter

2. Repeat the procedure for the upper valve dial, which will ignite the top rear burner.
3. When ignition has been accomplished a blue flame will be visible across the entire face of the infrared burner. After approximately 2 ½ to 3 minutes the entire burner surface will glow a bright orange red color.

## Burn Off Period:

Many parts used in the manufacturing of this appliance have a thin protective coating of oil. This oil should be burned off before the equipment is used for food preparation. The same goes for the infrared burners. Until the binders etc are burned off, the burner will emit a strong odor. Make sure your range hood is on in the HIGH position during this burn off period.

## To Conserve Energy:

Do not waste energy by leaving the controls in the HIGH temperature settings during idle periods. We recommend you turn the appliance off. Very seldom will you use the low setting on the burner dial. When this setting is used, the burner will not burn the bright red orange color, but blue flames will travel across the entire face of the burner.

## Shut Down Instructions:

Turn the main burner valves to the OFF position. If the unit is to be shut down for an extended period of time, close the manual inline service valve to the off position. NOTE: The inline service valve is not factory supplied.



**FOR YOUR SAFETY NEVER PLACE ANY TYPE OF OBJECT ON TOP OF THE SALAMANDER BROILER AS THE TOP OF THE BROILER CAN CAUSE SEVERE BURNS OR FIRE AND OBSTRUCT VENTILATION.**

# Operation

## Main Burner Adjustments:

All Salamanders are provided with a fixed burner orifice to provide 10,500 BTU/HR per burner at the “MAX” setting for Natural gas supplied at 5.0” water column pressure and 10,500 BTU/HR per burner at the “MAX” setting on Propane gas supplied at 10.0” water column pressure.

The “Low” setting is adjustable and should be set as follows:

1. Set the burner valve knob to the low setting and remove the burner knob.
2. Insert a thin bladed screwdriver into the valve stem to engage the slot inside the stem.
3. Holding the valve stem, turn the setscrew clockwise to decrease the rate and counter clockwise to increase rate.
4. Proper adjustment is attained at a point where the burner flame travels back and forth across the face of the ceramics. **If set too low a constant spark will continuous. If this occurs increase the low setting.**

This adjustment has been factory pre-set, however, with changing pressures this adjustment may need to be re-done after installation.

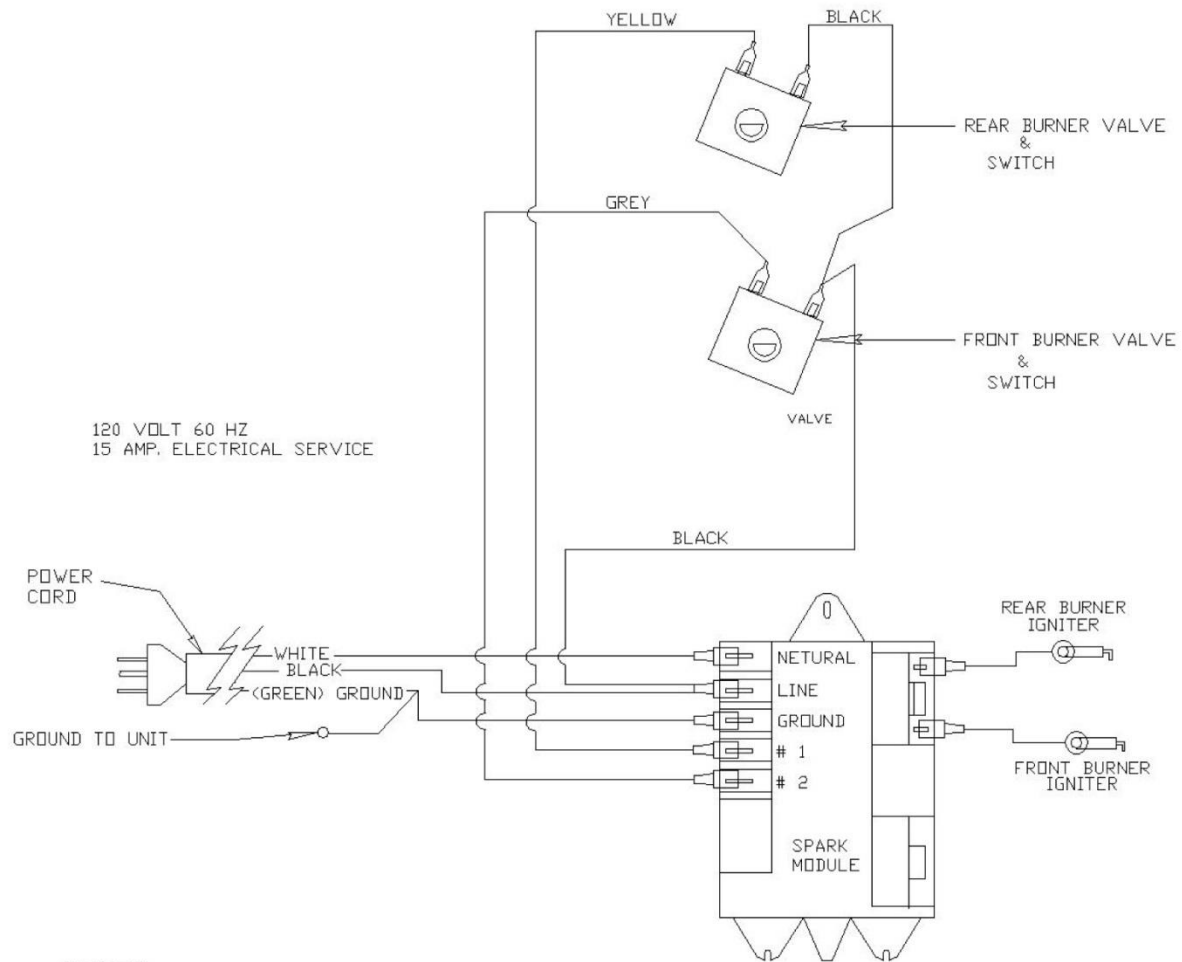
NOTE: THIS IS NOT CONSIDERED A MANUFACTURING DEFECT AND IS NOT WARRANTABLE.



**WARNING: NEVER COVER ANY SLOTS, HOLES OR PASSAGES IN THE OVEN BOTTOM OR COVER AN ENTIRE RACK WITH MATERIALS SUCH AS ALUMINUM FOIL. DOING SO BLOCKS AIRFLOW THROUGH THE OVEN AND MAY CAUSE CARBON MONOXIDE POISONING. ALUMINUM FOIL LININGS MAY ALSO TRAP HEAT CAUSING A FIRE HAZARD.**



# Salamander Wiring Diagram



NOTE!!!  
THERE IS NO CONNECTION NECESSARY BEYOND  
PLUGGING THE UNIT INTO A POLARIZED, GROUNDED  
120-VOLT, 60-Hz, 15 AMP CIRCUIT.

# Cooking Guide

ITEM	BURNER SETTING	RACK POSITION	EST. COOK TIME
Strip Steak (1 ¼" thick)	High	3	4 min per side for medium
T-Bone Steak (1" thick)	High	3	4 min per side for medium
Sausage (Pre-cooked)	High	2	7 min turning
Hamburger	High	2	3 min per side for medium
Chicken Pieces (Full rack)	High	1 or 2	35 min turning
Hot Dogs	High	1	3 min turning
French Onion Soup (Large)	High	1	7 min
Garlic Bread	High	1	1 min

**NOTE: Cook times will vary due to the items thickness and item preference. Rack positions as tested are (1) being the lowest to (4) being the highest. The #4 position was used to finish off some of the steak items tested. Again this will vary due to preference.**

# Maintenance

- **A program of proper cleaning techniques will aid in continued trouble free operation of this or any quality equipment.**

## **Daily:**

The Grid Rack should be wiped daily while still warm, using a heavy cloth or other grease absorbing material to remove grease and burnt food before they burn into the grid. Remove burnt materials, such as carbonized grease or food, with a stiff wire brush. **Do not use any type of steel wool.** Small particles may be left on the grid surface and get into the food products. Grid Rack should be washed thoroughly using a wire brush and a hot, mild detergent or soap solution. Rinse with clear, warm water.

## **Exterior and Interior Cleaning:**

1. Wipe exposed, clean-able surfaces when cool with a mild detergent and hot water. Stubborn spots may be removed with a lightweight non-metallic scouring pad. Dry thoroughly with a clean cloth.
2. Stainless steel should be cleaned using a mild detergent, a soft cloth and hot water. If it is necessary to use a non-metallic scouring pad, always rub in the direction of the grain in the metal to prevent scratching. Use water based stainless steel cleaner if you want a high shine.
3. To remove the inner rack assembly, place lift handle in the lowest position, pull the rack out as far as it will go. Remove the rack, and then remove the drip chute and set aside. Push the rack assembly back into the unit as far as it will go. Position the lift handle into the #2 position. Carefully push down on the rack handle, which should allow the rear rollers to lift up and out of the roller guides. Now roll the rack assembly forward till you can grab it with both hands to remove it completely. Once you clean the rack assembly and are ready to re-install repeat the steps in reverse order.

**IMPORTANT: THESE INSTRUCTIONS ARE TO REMAIN WITH THE APPLIANCE AND THE CONSUMER IS TO RETAIN THEM FOR FUTURE REFERENCE.**

## PERFORMANCE CHECKLIST

This checklist has been developed to assure proper installation of your appliance.

To validate your warranty you must mail or fax this form within 15 days of installation and a copy of your receipt to: Warranty Department, Prizer-Painter Stove Works Inc., 600 Arlington Street, Reading, PA 19611, or Fax (610) 376-2596. Failure to do so will void the warranty.

### Customer Information (Please Print)

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

State, Zip Code: \_\_\_\_\_

E-mail: \_\_\_\_\_

Telephone: \_\_\_\_\_

Dealer: \_\_\_\_\_

### Product Information (Please Print)

Model No: \_\_\_\_\_

Serial No: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

Installation Date: \_\_\_\_\_

Installer's Name: \_\_\_\_\_

Company: \_\_\_\_\_

Telephone: \_\_\_\_\_

### CHECK ALL THAT APPLY

#### Appearance and Aesthetics

- ☐ Exterior
- ☐ Top section
- ☐ Oven interior
- ☐ Broiler pan set

#### Installation

- ☐ Proximity to cabinets
- ☐ Level
- ☐ Backguard in place
- ☐ Ventilation system
- ☐ Read User Manual
- ☐ Review safety instructions

#### Ignition

- ☐ Top Burners
- ☐ Griddle
- ☐ Char Broiler
- ☐ Oven Burner
- ☐ Infrared Broiler

#### Flame Adjustment

- ☐ Top Burners
- ☐ Griddle
- ☐ Char Broiler
- ☐ Oven Burner
- ☐ Infrared Broiler

#### Controls

- ☐ Burner knobs
- ☐ Thermostats
- ☐ Convection oven fan & switch
- ☐ Oven light switch

#### Electrical Connection

- ☐ Correct voltage
- ☐ Grounded outlet
- ☐ Polarized outlet
- ☐ No GFCI

#### Gas Connection

- ☐ Verify fuel—\_\_\_\_ Nat \_\_\_\_ LP
- ☐ Gas shut-off present and accessible
- ☐ Supply line properly sized
- ☐ Supply pressure checked
- ☐ Operating pressure checked
- ☐ All connections checked for leaks

#### Air/Gas Mixture

- ☐ Top Burners
- ☐ Griddle
- ☐ Char Broiler
- ☐ Oven Burner
- ☐ Infrared Broiler

#### Valve Operation

- ☐ Top Burners
- ☐ Griddle
- ☐ Char Broiler
- ☐ Oven Burner
- ☐ Infrared Broiler

#### Oven Door

- ☐ Alignment
- ☐ Door seal
- ☐ Hinges

# LIMITED WARRANTY

## BlueStar® Cooking Appliances, BlueStar® Ventilation Hoods and Prizer Hoods® Ventilation Hoods

### Who Is Providing The Warranty?

This Warranty is provided to you by Prizer-Painter Stove Works, Inc. ("Prizer-Painter"), which warrants the parts of your BlueStar® cooking appliance, BlueStar® ventilation hood or Prizer Hoods® ventilation hood ("Product"), as described below.

### Who Does This Warranty Cover?

This Warranty covers the owner of the residence in which the Product is installed, and his or her spouse ("Owner").

### To What Types Of Installations Does This Warranty Apply?

This Warranty applies to cooking appliances and ventilation hoods installed in residential properties only. The Product must be installed by a certified gas technician or licensed plumber for the warranty to apply. Self-installations or installations by a person, who is not a certified gas technician or a licensed plumber, will void this Warranty. This Warranty is also void if the original factory installed serial number is altered or removed from the Product.

### What Products Does this Warranty Cover?

This Warranty applies only to BlueStar® cooking appliances, BlueStar® ventilation hoods, and Prizer Hoods® ventilation hoods purchased in the continental U.S. and Canada on or after February 22, 2002.

### What Products Does this Warranty Not Cover?

This Warranty does not apply to Products installed or used in any commercial or other non-residential property such as, but not limited to, day care facilities, hotels, motels, and nursing homes. This Warranty does not cover Products installed outside the U.S. or Canada.

### What Problems Does this Warranty Cover?

Subject to the conditions set forth below, this Warranty covers defects in materials and workmanship that appear under normal use and maintenance.

### What Problems Does this Warranty Not Cover?

This Warranty does not cover, and specifically excludes:

- Damage caused by shipping.
- Damage or repairs to the porcelain igniters, calibrations and normal adjustments after installation and setup, including burner adjustments.
- Normal wear, care, and maintenance of the Product as described in the installation and operating manual, such as cleaning of parts, discoloration of the griddle, rust, gasket materials, ceramic materials, and fuses.
- Damage or repairs caused by alterations or modifications, abuse, misuse, neglect, or improper installation, instruction, handling, operation, maintenance or storage.
- Accidental or intentional damage.
- Damage or repairs caused by unauthorized service or repairs
- Damage or repairs as a result of natural disasters, fires, floods, earthquakes, winds, lightning, corrosive atmosphere, loss of electrical power to the Product for any reason, or other conditions beyond Prizer-Painter's control.
- Damage or repairs caused by alteration for outdoor use.

- Damage or repairs caused by the use of harsh chemicals or cleaning products improperly applied.

This warranty is in lieu of all other express warranties. **ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE ARE LIMITED TO THE DURATION OF THIS WARRANTY.** Some states and provinces do not allow limitations on implied warranties, so the above limitation may not apply to you.

**If you are a California or Quebec resident, please refer to the section below.**

**THE OWNER AND PRIZER-PAINTER AGREE THAT THE REMEDIES SET OUT HEREIN ARE THE OWNER'S EXCLUSIVE REMEDIES FOR BREACH OF ALL WARRANTIES, EXPRESS OR IMPLIED.**

**WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR BREACH OF CONTRACT, OR ANY OTHER TORT THEORY, PRIZER-PAINTER SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES, SHIPPING COSTS RELATED TO REPAIR OR REPLACEMENT OF ANY PRODUCT OR DAMAGES TO PROPERTY, RESULTING FROM BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY.** Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so this provision may not apply to you.

### When Does Warranty Coverage Begin?

Warranty coverage begins the date that the Product is originally installed. ("Installation Date").

### How Long Does the Warranty Coverage Last?

Registration is not required to obtain Warranty coverage, but registration affects the length and certain other remedies available under the Warranty. If the Product is not registered, the Warranty lasts for one (1) year on all parts, including the functional component parts contained in the cast iron burner top; seven (7) days for cosmetic component defects as described below; and ninety (90) days on all floor models whether or not used for demonstration.

If the Product is properly registered with Prizer-Painter within (30) days of the installation date, the Warranty lasts for ten (10) years on cast iron burner heads and grates; one (1) year on all other functional component parts and related service; seven (7) days for cosmetic flaws as described below; and provides for extended coverage on certain floor models under the conditions described below.

• **Cosmetic Component Warranty:** This Warranty covers all cosmetic component flaws for seven (7) calendar days from the **date of delivery** of the Product to the original purchaser. Cosmetic components include top grates, ring grates, plate rail, kick panel, body sides, glass, control panel, door panel, back guards, oven seals, light bulbs, and enameled parts. Cosmetic component flaws include visible chips, scratches, dents. All cosmetic component claims to

Prizer-Painter must be made within the seven (7) day warranty period or they are void.

• **Floor Models Not Used For Demonstration:** Floor models are covered by a one (1) year limited functional parts and related services warranty, with proof of date of installation. There is no cosmetic warranty of any kind for floor models.

• **Floor Models Used For Demonstration:** Floor models used for demonstration are covered by a ninety (90) day limited parts warranty only, with proof of date of installation. There is no service or cosmetic warranty of any kind for floor models.

The replacement of a part or Product under this Warranty does not extend the Warranty period. None of these Warranty periods continues if the Product is removed from the property where it was originally installed.

#### **How do I Register?**

Registration is strongly urged. TO REGISTER, please fill out the "Performance Checklist and Warranty Form" located in the back of the Product Use and Care and Limited Warranty Manual and mail or fax (610-376-2596) the form to: Warranty Department, Prizer-Painter Stoveworks, 600 Arlington Street, Reading, PA 19611.

#### **What Will Prizer-Painter Do To Correct Problems?**

Prizer-Painter will furnish a replacement part, without charge, to replace any part found to be defective due to workmanship or materials under normal use and maintenance. Furnishing the replacement part is Prize-Painter's only responsibility under this Warranty to Owners, and a no-charge replacement part is the Owner's only remedy, subject to the related conditions described below.

• **Cosmetic Components.** Prizer-Painter will provide for a factory authorized service agent, free of charge, to repair or replace any cosmetic component flaw properly reported within seven (7) calendar days from the **date of delivery** of the Product to the original purchaser.

• **Functional Components.** In addition to a replacement part, Prizer-Painter will cover reasonable labor and material costs for repair or replacement service of a functional component during the applicable Warranty period. Such repair or replacement service must be performed by a factory authorized service agent located within 100 miles roundtrip from the location of the Product. Service will be provided during normal business hours. The Owner will be responsible for any and all costs associated with additional mileage, non-standard service or overtime, and special equipment required to remove the Product so that service may be performed. The Owner is responsible for all other labor and labor related costs.

#### **How Can An Owner Obtain Warranty Service?**

All Warranty claims must be reported to Prizer-Painter Stove Works, Inc., 600 Arlington St., Reading, Pennsylvania 19611 prior to the expiration of the applicable Warranty Periods set forth above. If a Warranty claim is not submitted as required, such claim will be invalid and will not be honored.

To obtain Warranty service, where applicable, the Owner must call the factory (toll free: 1-800-449-8691) to report a warranty claim, and must, at that time, provide (1) the model number of the Product, (2) the serial number of the Product, (3) proof of delivery, (4) a signed installation receipt, (5) a description of the claimed defect, and (5) proof of purchase of the Product, including the original retail receipt or invoice to establish the Warranty Period. Prizer-Painter must be given an opportunity to inspect any Product subject to a warranty claim. All warranty related service repairs must be performed by a factory authorized service agent.

This Limited Warranty gives you specific legal rights, and you may also have other rights that may vary from state to state or province to province.

#### **California and Quebec Residents**

Failure by California and Quebec residents to complete the Product registration form does not diminish their warranty rights.

#### **Where Can Any Legal Remedies Be Pursued?**

**Please see the Arbitration Clause and Related Provisions, which affect your legal rights. Read this Arbitration Clause and its related provisions carefully. The Arbitration Clause is also available on Prizer-Painter's website.**

**ARBITRATION CLAUSE. IMPORTANT. PLEASE REVIEW THIS  
ARBITRATION CLAUSE. IT AFFECTS YOUR LEGAL RIGHTS.**

1. Parties: This arbitration clause affects your rights against Prizer-Painter Stove Works, Inc. and any of its affiliates or employees or agents, successors, or assigns, all of whom together are referred to as “we” or “us” for ease of reference.

**2. ARBITRATION REQUIREMENT: EXCEPT AS STATED BELOW, ANY DISPUTE BETWEEN YOU AND ANY OF US SHALL BE DECIDED BY NEUTRAL, BINDING ARBITRATION RATHER THAN IN COURT OR BY JURY TRIAL.** “Dispute” will be given the broadest possible meaning allowable by law. It includes any dispute, claim, or controversy arising from or relating to your purchase of a Prizer-Painter Product, any warranty upon the unit, or the unit’s condition. It also includes determination of the scope or applicability of this Arbitration Clause. The arbitration requirement applies to claims in contract and tort, pursuant to statute, or otherwise.

**3. CLASS-ARBITRATION WAIVER: ARBITRATION IS HANDLED ON AN INDIVIDUAL BASIS. IF A DISPUTE IS ARBITRATED, YOU AND WE EXPRESSLY WAIVE ANY RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER ON ANY CLASS CLAIM YOU MAY HAVE AGAINST US, AND US AGAINST US, OR AS A PRIVATE ATTORNEY GENERAL OR IN ANY OTHER REPRESENTATIVE CAPACITY. YOU AND WE ALSO WAIVE ANY RIGHT TO CLASS ARBITRATION OR ANY CONSOLIDATION OF INDIVIDUAL ARBITRATIONS.**

4. Discovery and Other Rights: Discovery and rights to appeal in arbitration are generally more limited than in a lawsuit. This applies to both you and us. Other rights that you or we would have in court may not be available in arbitration. Please read this Arbitration Clause and consult the rules of the arbitration organizations listed below for more information.

**5. SMALL CLAIMS COURT OPTION: YOU MAY CHOOSE TO LITIGATE ANY DISPUTE BETWEEN YOU AND ANY OF US IN SMALL CLAIMS COURT, RATHER THAN IN ARBITRATION, IF THE DISPUTE MEETS ALL REQUIREMENTS TO BE HEARD IN SMALL CLAIMS COURT.**

**6. OPTING OUT OF THIS ARBITRATION CLAUSE: YOU MAY OPT OUT OF THIS ARBITRATION CLAUSE WITHIN 60 DAYS OF WHEN WARRANTY COVERAGE BEGINS, IF YOU INFORM PRIZER-PAINTER IN WRITING, VIA REGISTERED MAIL (SENT TO PRIZER-PAINTER CONSUMER AFFAIRS , Prizer-Painter Stoveworks, 600 Arlington Street, Reading, PA 19611. **THAT YOU ARE OPTING OUT.**** There is no other procedure to opt out. Opting out of this Arbitration Clause will not affect your other rights under this warranty.

7. Governing Law: The procedures and effect of the arbitration clause will be governed by the Federal Arbitration Act (9 U.S.C. § 1 *et seq.*) rather than by state law concerning arbitration. The law governing your substantive warranty rights and other claims will be the law of the state in which you purchased your Prizer-Painter Product. Any court having jurisdiction may enter judgment on the arbitration award.

8. Rules of the Arbitration: If the amount in controversy is less than \$50,000, the arbitration will be decided by a single arbitrator. If the amount in controversy is greater than or equal to \$50,000, the arbitration will be decided by a panel of three arbitrators. The arbitrator(s) will be chosen pursuant to the rules of the administering arbitration organization. You may choose either of the following arbitration organizations, and its applicable rules: the American Arbitration Association, 1633 Broadway, 10th Floor, New York, NY 10019 ([www.adr.org](http://www.adr.org)), JAMS, 1920 Main Street, Ste. 300, Irvine, CA 92614 ([www.jamsadr.com](http://www.jamsadr.com)), or any other organization that you may choose subject to our approval. These organizations’ rules can be obtained by contacting the organization or visiting its website. If the chosen arbitration organization’s rules conflict with this Arbitration Clause, the provisions of this Arbitration Clause control. The award of the arbitrator(s) shall be final and binding on all parties.

9. Location of the Arbitration Hearing: Unless applicable law provides otherwise, the arbitration hearing will be conducted in the federal district in which you reside.

10. Costs of the Arbitration: Each party is responsible for its own attorney, expert and other fees, unless awarded by the arbitrator(s) under applicable law. Prizer-Painter will pay your share of the fees charged by the arbitration organization and arbitrator(s) beyond the first \$200. Where permissible by law, you may be required to reimburse Prizer-Painter for the fees of the arbitration organization and arbitrator(s) in whole or in part by decision of the arbitrator(s) at the discretion of the arbitrator(s).

11. Survival and Enforceability of this Arbitration Clause: This Arbitration Clause shall survive the expiration or termination, or any transfer, of the warranty on your unit. If any part of this Arbitration Clause, except waivers of class-action rights, is found to be unenforceable for any reason, the remainder shall remain enforceable. If, in a case in which class-action allegations have been, a waiver of class-action rights is found to be unenforceable with respect to all or some parts of a dispute, the remainder of this Arbitration Clause shall be unenforceable as those parts. Instead, those parts will be severed and proceed in court, with the remaining parts proceeding in arbitration.

Owner Name: \_\_\_\_\_

Address of  
Installation: \_\_\_\_\_

City/State-Province/Zip-Postal Code: \_\_\_\_\_

Phone #: \_\_\_\_\_

Model #: \_\_\_\_\_ Serial #: \_\_\_\_\_

Installation Date: \_\_\_\_\_